As a patient at Pikeville Medical Center, we respect your right:

- to have PMC respect, protect and promote your rights, including the right to be viewed as an individual with unique health care needs to which we will respond to in a considerate and positive manner respective of your personal values, beliefs and dignity
- to participate in the development and implementation of an individualized plan of care
- to make informed decisions regarding your care, including being informed of your health status, being involved in your care planning and treatment, and to accept or refuse treatment (to the extent allowed by law) after being informed of the expected benefits, potential discomforts, risks, alternative therapies and procedures to be followed. Refusal of treatment will not affect your access to hospital services
- to have a family member or representative of your choice and your own physician notified of your admission to the hospital
- to have PMC address your decisions about care, treatment and services received at the end of life, including the right to formulate or review and revise advance directives and to have those honored
- to receive information in an understandable way about the individual(s) responsible for, as well as those providing, your care, treatment and services
- to receive care in a safe setting, and to have personal privacy and confidentiality of information within the requirements of the law
- to an environment that preserves dignity and contributes to a positive self-image
- to the confidentiality of your clinical records and to access information contained in your clinical records within a reasonable time
- to receive appropriate information about and give informed consent prior to being involved/enrolled in any research, investigations or clinical trials
- to be cared for in an environment that is free from all forms of abuse or harassment
- to be free from corporal punishment; neglect; exploitation; and verbal, mental, physical and sexual abuse
- to have complaints reviewed by PMC and to access protective and advocacy services
- to ask and be informed of:
  - hospital policies and practices that relate to patient care, treatment and responsibilities
  - available resources for resolving disputes, grievances and conflicts, such as the ethics committees, patient representatives or other mechanisms available
  - PMC’s charges for services and available payment methods
- to receive, subject to your consent (or your support person, when appropriate) visitors whom you designate, including, but not limited to, a spouse, a domestic partner (including a same-sex domestic partner), another family member or friend and your right to deny or withdraw consent at any time
• to be informed about any restrictions or limitations on visitation due to your medical condition or environment. PMC does not restrict or limit visitation due to age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression

• to be free from restraint or seclusion of any form imposed as a means of coercion, discipline, convenience or retaliation (Restraint or seclusion, if less restrictive interventions have been determined to be ineffective, may be used to ensure immediate physical safety of yourself, PMC staff members, or others and must be discontinued at the earliest possible time.)

• to safe implementation of restraint or seclusion by trained staff to give or withhold informed consent to produce or use recordings, films or other images of you for purposes other than your care to be informed about your responsibilities related to your care, treatment and services

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PATIENT RESPONSIBILITIES

As a patient of Pikeville Medical Center:

• You are responsible for participation in decision making of treatment, including providing accurate and complete information about your present complaints, past illnesses, hospitalizations, medications and other health related matters. You and your family should report any perceived risks in your care as well as any unexpected changes in your condition.

• You and your family are responsible for asking questions when you do not understand your care, treatment and service and what you are expected to do.

• You are responsible for your actions if you refuse treatment; do not follow your care, treatment and service plan; do not follow instructions; or do not abide by PMC’s rules and regulations affecting patient care and conduct.

• You are responsible for supporting mutual consideration and respect by maintaining civil language and conduct in interactions with staff and licensed independent practitioners.

• You are responsible for refraining from taking unauthorized or illegal drugs.

• You are responsible for refraining from bringing alcohol, weapons or illegal substances onto the premises. Pikeville Medical Center will seek to search with reasonable cause when prohibited items are suspected.

• You are responsible for being respectful of PMC’s and staff’s property. You have the responsibility of being considerate of other patients and their property and for assisting in control of smoking, visitors and noise.

• You are responsible for assuring that financial obligations of your health care are fulfilled as promptly as possible.

• If you are a parent and/or guardian of an infant, child or adolescent patient, you have the above responsibilities on behalf of the patient.

• You are responsible for notifying PMC upon admission if you have a Living Will/Advance Directive.